

## 2009 SMART Seminar Schedule as of January 06, 2009

Program	Date	Location
Damage Analysis	22-Jan	Pittsburg
Cycle Time II Lean	5-Feb	Denver
Cycle Time 2	3-Feb	CT
Cycle Time II Lean	11-Feb	So. Florida
Cycle Time II Lean	12-Feb	Jacksonville FL
Money III	12-Feb	North Haven CT
Process Management	19-Feb	Albuquerque, NM
Cycle Time 2	21-Feb	Reno NV
Cycle Time II Lean	4-Mar	Boston
Cycle Time II Lean	5-Mar	Exton
Damage Analysis	19-Mar	Waukesha, WI
Cycle Time II	21-Mar	DC
Sales	7-Apr	Plymouth MI
Sales	8-Apr	Grand Rapids MI
Cycle Time II Lean	8-Apr	Seattle
Sales	9-Apr	Michigan
Damage Analysis	21-Apr	North Haven CT
Damage Analysis	7-May	Minneapolis
Cycle Time II Lean	7-May	Portland OR
Marketing	17-Sep	North Haven CT